

# HID Identity on Demand™ Services



**ACCESS identity.**

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IDENTITY™  
ON DEMAND

- ▶ How can I cost-effectively personalize my company's access control cards for the first time?
- ▶ How can I implement a large-scale re-badge of personnel under an extremely tight deadline?
- ▶ How do I reissue badges for multiple locations on a regular basis if I don't have the people to do it?

## Making secure ID credential issuance fast, convenient and efficient

If you're charged with producing ID credentials for your organization, you don't have to face the challenge alone. HID Global's Identity on Demand™ (IoD) service bureau delivers the expertise and speed you need to make your next custom credential and ID project a success. Our fully integrated IoD services are able to produce credentials quickly, efficiently and within your budget, to ensure complete customer satisfaction.

Our comprehensive portfolio of services includes:

**Fast delivery.** Whether you need 100,000 credentials within a month or 1,000 credentials within two weeks, HID Global can produce and deliver your project quickly and reliably anywhere worldwide.

**End-to-end solutions.** HID Global manages your project throughout the entire process, from documenting specific requirements, to card manufacturing and personalization, through final packaging and delivery.

**Design expertise.** HID can help you make a statement with a card design that stands out from the rest. Whether it's a complete redesign or an existing template, we can help you develop effective and attractive credentials that are resistant to counterfeiting and deliver the right functionality for your organization.

**Database management.** Regardless if it's cleaning and consolidating multiple databases or applying different rules based on specific access rights, HID Global has the capabilities and know-how to process your records database in a secure manner.

**Multiple technology options.** We can produce your credentials with a specific card technology, or combination of technologies, to meet your application requirements, including proximity, contactless, contact, magnetic stripe and/or bar code.

**Best practices.** We work with your team to create a detailed plan to ensure mutual commitment to project requirements and deliverables, as well as the seamless system integration of the personalized card within your system.

**Customized fulfillment.** Your new credentials can be pre-sorted and delivered to one location, mailed directly to multiple addresses designated by your organization or any combination of the two.

**Worldwide coverage.** With production facilities around the world, HID Global is able to deliver credentials to your facilities and employees – regardless of where they may be located around the globe.





## Why use HID Identity on Demand™ services?

HID Global clearly stands out from others with a dedicated team focused on providing quality products and solutions to address your credentialing needs. Delivering an unyielding commitment to excellence in service innovation, production and customer satisfaction, HID is able to provide you with customized credentials that allow your organization to derive multiple benefits, including:

### Increased capabilities

Let HID Global's Identity on Demand™ services expand the capabilities of your existing card personalization program. Whether it is helping you meet the time constraints of an impending ID project or reducing the wear and tear on your in-house equipment, IoD services delivers high quality credentials that not only protect your most valuable assets, but can also increase efficiencies and capabilities within your organization.

IoD services simplify and streamline the deployment of personalized identity credentials in organizations of any size, anywhere, eliminating capital investments on card production equipment, supplies and labor. From laminated artwork and anti-counterfeiting techniques to variable record printing and advanced personalization, IoD services delivers the global know-how, tools, delivery services, speed and ongoing support needed to ensure the success of even the most demanding credential program.

### High levels of security

Critical to any ID credential program are secure production and delivery processes. HID Global's IoD services are structured to observe the highest security standards.

- Rigorous auditing and process controls ensure the security and integrity of every card; from design, production, programming, all the way through to packaging and delivery.
- All manufacturing, warehousing and distribution facilities operate under 24-hour security controls.
- Several secure data transfer and management options are available as part of the IoD services.
- Defective cards are destroyed on-site, eliminating concerns related to data security breaches.

### Production efficiency and quality

Throughout the production process – from custom ink-matching, anti-counterfeiting element selection, personalization and data encoding to packaging and distribution – IoD services continuously monitors your credentialing project to ensure the highest levels of quality and satisfaction are met.

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Through years of dealing with complex customer requests, HID has demonstrated the capacity, ability and experience to handle large sets of requirements. Customers can rely on HID Global's Identity on Demand™ services to produce complex, fraud-resistant ID cards that can discourage the most diligent and determined counterfeiters. The customized ID cards with security elements are virtually impossible to alter or duplicate, yet easy to authenticate.

As a three-time recipient of the Shingo Prize, including the 2008 Shingo Bronze Medallion for Operational



Excellence Business Program, HID has spent time developing the "technology of quality" throughout the product lifecycle - from well-thought R&D, strict manufacturing and technology standards, to rigorous testing. With true dedication to this manufacturing technique, HID Global's manufacturing and operations processes are designed to drive efficiencies to increase productivity, directly benefiting customers and their businesses by saving them time and money.

HID Global has adopted standards as set forth by the International Standards Organization (ISO) in order to ensure quality, environmental friendliness, safety, reliability, efficiency, interoperability and overall cost-effectiveness. With a wide range of products and solutions that meet all relevant ISO standards and specifications, HID Global's technology enables customers to use their credentials worldwide.

As the trusted worldwide leader in providing solutions for the delivery of secure identity, HID Global has unparalleled experience and expertise that you can count on. For more information about Identity on Demand services or HID Global's complete portfolio of products and solutions, please contact us at 800-237-7769 or visit us online at [www.hidglobal.com](http://www.hidglobal.com).

**Contact HID Global at 800-237-7769 or a HID reseller/integrator to learn more.**

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